



www.thehcisolution.com Privacy Policy

Type of website: Ecommerce

Effective date: 1st day of January, 2025

www.thehcisolution.com (the "Site") is owned and operated by THE HCISOLUTION, INC.. THE HCISOLUTION, INC. is the data controller and can be contacted at:

info@thehcisolution.com

(508) 319-1602

1331 SAXON DR STE 5106, NEW SMYRNA BEACH, FL. 32169

Purpose

The purpose of this privacy policy (this "Privacy Policy") is to inform users of our Site of the following:

- 1.) The personal data we collect
- 2.) Use of collected data
- 3.) Who has access to the data collected, and
- 4.) The rights of Site users

The Privacy Policy applies in addition to the terms and conditions of our Site.

GDPR

For users in the European Union, we adhere to the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, known as the General Data Protection Regulation (the "GDPR"). For users in the United Kingdom, we adhere to the GDPR as enshrined in the Data Protection Act 2018.

Consent

By using our Site users agree that they consent to:

- 1.) The conditions set out in this Privacy Policy

Legal Basis for Processing

We collect and process personal data about users in the EU only when we have a legal basis for doing so under the Article 6 of the GDPR.

We rely on the following legal basis to collect and process the personal data of users in the EU:

- 1.) Processing of user personal data is necessary to a task carried out in the public interest or in the exercise of our official authority.

Personal Data We Collect

We only collect data that helps us achieve the purpose set out in the Privacy Policy. We will not collect any additional data beyond the data listed below without notifying you first.

Data Collected Automatically

When you visit and use our Site, we may automatically collect and store the following information:

- 1.) Location;
- 2.) Clicked links; and
- 3.) Content viewed

Date Collected in a Non-Automatic Way

We may also collect the following data when you perform certain functions on our Site:

- 1.) First and last name;
- 2.) Email address; and
- 3.) Phone number

This data may be collected using the following methods:

- 1.) Submission Form

How We Use Personal Data

Data collected on our Site will only be used for the purposes specified in this Privacy Policy or indicated on the relevant pages of our Site. We will not use your data beyond what we disclose in this Privacy Policy.

The data we collect automatically is used for the following purposes:

- 1.) _____

The data we collect when the user performs certain functions may be used for the following purposes:

- 1.) *Follow up*

Who We Share Personal Data With

Employees

We may disclose user data to any number of our organization who reasonably needs access to user data to achieve the purposes set out in this Privacy Policy.

Other Disclosures

We will not sell or share your data with third parties, except in the following cases:

- 1.) If the law requires it;
- 2.) If it is required for any legal proceeding;
- 3.) To prove or protect our legal rights; and
- 4.) To buyers or potential buyers of this company in the event that we seek to sell the company.

If you follow hyperlinks from our Site to another Site, please note that we are not responsible for and have no control over their privacy policies and practices.

How Long We Store Personal Data

User data will be stored until the purpose the data was collected for has been achieved.

You will be notified if your data is kept for longer than this period.

How We Protect Your Personal Data

Limited access to specific users

While we take all reasonable precautions to ensure that user data is secure and that users are protected, there always remains the risk of harm. The internet as a whole can be insecure at times and therefore we are unable to guarantee the security of user data beyond what is reasonably practical.

Your Rights as a User

Under the GDPR, you have the following rights:

- 1.) Right to be informed;
- 2.) Right of access;
- 3.) Right to rectification;
- 4.) Right to erasure;
- 5.) Right to restrict processing;
- 6.) Right to data portability; and
- 7.) Right to object

Children

We do not knowingly collect or use personal data from children under 16 years of age. If we learn that we have collected personal data from a child under 16 years of age, the personal data will be deleted as soon as possible. If a child under 16 years of age has provided us with personal data their parent or guardian may contact our data protection officer.

How to Access, Modify, Delete, or Challenge the Data Collected

If you would like to know if we have collected your personal data, if we have disclosed your personal data and to who we disclosed your personal data, if you would like your data to be deleted or modified in any way, or if you would like to exercise any of your other rights under the GDPR, please contact our data protection officer here:

David Brown

david@thehcisolution.com

(508) 319 – 1602

1331 SAXON DR STE 5016, NEW SMYRNA, FL. 32169

Modifications

The privacy policy may be amended from time to time in order to maintain compliance with the law and to reflect any changes to our data collection process. When we amend this Privacy Policy we will update the “Effective Date” at the top of this Privacy Policy. We recommend that our users periodically review our Privacy Policy to ensure that they are notified of any updates. If necessary, we may notify users by email of changes to this Privacy Policy.

Complaints

If you have any complaints about how we process your personal data, please contact us through the contact methods listed in the *Contact Information* section so that we can, where possible, resolve the issue. If you feel we have not addressed your concern in a satisfactory manner you may contact a supervisory authority. You also have the right to directly make a complaint to a supervisory authority. You can lodge a complaint with a supervisory authority by contacting the

Contact Information

If you have any questions, concerns or complaints, you can contact our data protection officer, David Brown, at:

david@thehcisolution.com

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SMS Terms of use:

THE HCISOLUTION, INC. TEXT MESSAGING TERMS OF USE

By "Opting In" to or using a "Text Message Service" (as defined below) from THE HCISOLUTION, INC., you accept these Terms & Conditions.

This agreement is between you and **THE HCISOLUTION, INC.** or one of its affiliates.

DEFINITIONS

"Opting In," "Opt In," and "Opt-In" refer to requesting, joining, agreeing to, enrolling in, signing up for, acknowledging, responding to, or otherwise consenting to receive one or more text messages.

"Text Message Service" includes any arrangement or situation in which we send one or more messages addressed to your mobile phone number, including text messages (such as SMS, MMS, or successor protocols or technologies).

CONSENTING TO TEXT MESSAGING

By consenting to receive text messages from us, you agreed to these Text Messaging Terms and Conditions, as well as our **PRIVACY POLICY**, <http://www.thehcisolution.com/privacypolicy>, incorporated herein by reference.

E-SIGN DISCLOSURE

By agreeing to receive text messages, you also consent to the use of an electronic record to document your agreement. You may withdraw your consent to the use of the electronic record by replying STOP.

HCI TEXT MESSAGE SERVICE PRIVACY POLICY

We respect your privacy. We only use information you provide through this service to transmit your mobile messages and respond to you. This includes, but isn't limited to, sharing information with platform providers, phone companies, and other vendors who assist us in the delivery of mobile messages. Mobile information will not be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

Nonetheless, we reserve the right always to disclose any information as necessary to satisfy any law, regulation or governmental request, to avoid liability, or to protect our rights or property. This Text Message Service Privacy Policy applies to your use of the Text Message Service and isn't intended to modify our general ["Privacy Policy" OR RELEVANT NAME OF PRIVACY POLICY REFERENCED IN SECTION ABOVE], incorporated by reference above, which may govern the relationship between you and us in other contexts.

COSTS OF TEXT MESSAGES

We do not charge you for the messages you send and receive via this text message service. But message and data rates may apply, so depending on your plan with your wireless or other applicable provider, you may be charged by your carrier or other applicable provider.

FREQUENCY OF TEXT MESSAGES

This Text Messaging Service is for conversational person-to-person communication between you and our employees. We may send you an initial message providing details about the service. After that, the number of text messages you receive will vary depending on how you use our services and whether you take steps to generate more text messages from us (such as by sending a HELP request).

OPTING OUT OF TEXT MESSAGES

If you no longer want to receive text messages, you may reply to any text message with STOP, QUIT, END, REVOKE, OPT OUT, CANCEL, or UNSUBSCRIBE. As a person-to-person communication service, opt-out requests are specific to each conversation between you and one of our employees and their associated phone number. After unsubscribing, we may send you confirmation of your opt-out via text message.

CONTACT US

For support, support@thehcisolution.com or 508-319-1602 x100.

Document Control Information

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